

WELCOME TO MS. C'S BED & BISCUITS, LLC
2145 BEAL CHAPEL RD
LENOIR CITY, TN 37772

PETS ARE OUR KIDS! WE TREAT YOUR PETS AS OUR OWN.

CHECK IN/CHECK OUT SCHEDULES

Monday, Tuesday, Thursday	7:30 AM----12:00 Noon	3:30 ---6:00 PM
Wednesday	7:30 AM----12:00 Noon	CLOSED IN PM
Friday	7:30 AM----12:00 Noon	3:30 ---6:30 PM
Saturday	8:00 AM----12:00 NOON	
Sunday	BY APPOINTMENT ONLY (check out only) (\$25 additional charge)	

Thank you for giving us the opportunity to care for your pet. Please help us meet your pet's needs by taking a moment to share some important information. Recognizing the responsibility of you as the pet owner, and Ms. C's staff as the caregiver, is very important.

Owner's Name _____ Today's Date _____

Spouse/Significant Other's name _____ Home Phone # _____

Cell # _____ Spouse Cell # _____

Home Street Address _____

City _____ St _____ Zip _____

Driver's license # _____ Spouse Driver License # _____

Name of Emergency Contact beyond self and spouse/significant other
_____ Emergency Contact phone number _____

Emergency # where **you** can be reached while away from home _____

Place of Employment _____ Phone # _____

Spouse/Other Employment _____ Phone # _____

Email address _____

Vet Name _____ Vet Phone # _____

How did you learn of Ms C's Bed & Biscuit, LLC?

() Personal Recommendation: Whom may we thank? _____

() Sign

() Internet

() Other _____

PET'S NAME _____ Sex (circle) Male/Female Neutered/Spayed
Breed _____ Coloring/description _____
Weight _____

Pet's date of birth _____ **Cats: Declawed---** front all 4 (circle one)

Immunizations: Veterinarian record MUST be attached.

DOG: Rabies (date) _____ DHLPP (date) _____ Bordetella (date) _____

CAT: Rabies (date) _____ FRCP (date) _____ FeLV (date) _____

Flea/Tick Prevention Treatment (required) _____

H3N8 Canine Influenza recommended, owner must discuss with their veterinarian.

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Our effort is to provide every pet with a clean, healthy & safe environment that is free of disease, ticks and fleas. Therefore as part of the check in process every pet is carefully inspected for fleas, ticks, or obvious signs of ill health, they are also expected to be clean and free of bad odor. If your pet has bad odor, a bath will be given upon arriving at our facility, the owner will be charged \$10 per pet for this initial bath. If your pet is found to have fleas or ticks, we require that he/she is treated before being placed in a suite, THERE IS AN ADDITIONAL \$20 CHARGE FOR THIS SERVICE.

Has your pet(s) ever been diagnosed with a zoonotic disease (which is transmittable to humans)?
Examples include: Ringworm, and Cheyletiella _____ YES _____ NO
(if YES, a statement from your veterinarian is required that this zoonotic disease has been cured and is no longer contagious)

Has your pet(s) ever bitten anyone? YES or NO (if YES explain)

Pet's Diet (brand of food, amount given, feeding times?)

Should the food bowl and water be taken away at night? _____

Does your pet(s) have any illnesses or food allergies? _____

We request your own food be brought in rigid, airtight container with a tight fitting lid, and clearly marked with your pet's name (first & last) on the lid plus container. Please bring adequate food for the duration of your pet's visit. In addition to the cost of the food, we will charge \$15 if your pet runs out and can not eat our diet.

Pet's Vocabulary (nicknames, phrases, commands she/he respond to: eg Have to go potty? Outside? Etc

Pet's responses to physical contact? (a favorite place to be scratched, touched, or places NOT to touch)

Other tips or handling suggestions/recommendations? _____

Belongings brought to kennel, **EVERYTHING MUST BE CLEARLY LABELED** (collar, toys, bedding, food, other)
(LIST) _____

Owner's Signature

DATE

This is an Agreement between Ms. C's Bed & Biscuits, LLC and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Ms C's Bed & Biscuits, LLC. Boarding rates are per night. **Check out after 5:30 PM will incur an additional night's charge.**
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Ms C's Bed & Biscuits, LLC. Owner further agrees to be financially responsible for any required treatment for fleas/ticks, if determined necessary by Ms. C's Bed & Biscuits, LLC.
3. Owner further agrees that the pet shall not leave the facility until Owner pays all charges or both parties agree upon proper payment arrangements.
4. By signing this Agreement and leaving pet with Ms. C's Bed & Biscuits, LLC Owner certifies to the accuracy of all information given about said pet. Ms. C's Bed & Biscuits, LLC reserves the right to deny admittance to Owner's pet for any reason at any time.
5. Ms. C's Bed & Biscuits, LLC shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive day care is provided, Owner recognizes and accepts potential risk involved in such activities. It is expressly agreed by Owner and pet care provider that Ms. C's Bed & Biscuits, LLC liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$500.00 per animal admitted by Owner. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damages to the facilities caused by the pet.
6. Owner specifically represents that he/she is the sole owner of the pet, free and clear of all liens and encumbrances.
7. Owner specifically represents to Ms. C's Bed & Biscuits, LLC that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty-day period prior to check in. During the period of this Agreement, Owner also agrees to notify Ms. C's Bed & Biscuits, LLC of any known exposure of pet to a communicable disease and hold pet out of attending Ms. C's Bed & Biscuits, LLC until pet is symptom-free for a minimum of 14 days and has been released by a veterinarian to attend Ms C's Bed & Biscuits, LLC.
8. The importance of healthy pets can not be over emphasized. Ms C's Bed & Biscuits, LLC recommends canines be given the H3N8 Canine Influenza vaccination. Ms C's Bed & Biscuits, LLC **REQUIRES** owners discuss the vaccination with their veterinarian. Owners and their veterinarians will determine if the H3N8 vaccination will be administered to the owner's canine, then accept risk of such decision.
9. All Charges incurred by Owner shall be payable upon pick up of pet. Ms C's Bed & Biscuits, LLC shall have and his hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Ms. C's Bed & Biscuits, LLC. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this agreement, Ms. C's Bed & Biscuits, LLC may exercise its lien rights, upon ten days written notice given by Ms. C's Bed & Biscuits, LLC to Owner by certified mail to address show on this contract. Ms C's Bed & Biscuits, LLC may dispose of pet for any and all unpaid charges, at private or public sale, in the sole discretion of Ms C's Bed & Biscuits, LLC, and the Owner specifically waives all statutory or

legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, then Owner shall be liable to Ms. C's Bed & Biscuits, LLC for the difference. All monies realized by Ms. C's Bed & Biscuits, LLC at such sale, over and above the charges due and costs of sale, shall be paid to the Owner by Ms. C's Bed & Biscuits, LLC.

10. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Ms. C's Bed & Biscuits, LLC, in its sole discretion, may engage in services of a veterinarian or administer medicine or give other requisite attention to the animal, and express thereof shall be paid by the Owner. Ms. C's Bed & Biscuits, LLC will engage in reasonable accommodations for assuring the pets health and safety while in the custody of Ms. C's Bed & Biscuits, LLC.
11. All reservations must be guaranteed on a credit card. If the reservation is not cancelled within 48 hours (2 days) of scheduled arrival, the equivalent of one night's stay boarding will be charged to the credit card. Major Holidays (Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas) Ms. C's Bed & Biscuits, LLC requires a one week (7 day) notice of cancellation, if the reservation is not cancelled within one week (7 days) of scheduled arrival, the equivalent of two night's boarding will be charged to the credit card. There will be no penalty if the reservation is not cancelled, but the boarding dates are simply CHANGED.
12. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Ms. C's Bed & Biscuits, LLC.
13. Any controversy or claim arising out of or relating to this Agreement, or the breach, thereof, or as the result of any claims or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing part of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

Owner's Signature

Date

Ms. C's Bed & Biscuits, LLC Representative

Date

Thank you for your business.

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