

WELCOME TO MS. C'S BED & BISCUITS, LLC
2145 BEALS CHAPEL RD
LENOIR CITY, TN 37772
PHONE 865-986-6325 FAX: 865-816-6082

PETS ARE OUR KIDS! WE TREAT YOUR PETS AS OUR OWN.

CHECK IN/CHECK OUT SCHEDULES

| | | |
|--|------------------------------|----------------------------|
| Monday, Tuesday, Thursday, Friday | 7:30 AM----12:00 Noon | 2:00 ---6:00 PM |
| Wednesday | 7:30 AM----12:00 Noon | CLOSED IN PM |
| Saturday | 8:00 AM----12:00 NOON | CLOSED in PM |
| Sunday | CLOSED | No Pick up/Drop Off |

Thank you for giving us the opportunity to care for your pet. Please help us meet your pet's needs by taking a moment to share some important information. Recognizing the responsibility of you as the pet owner, and Ms. C's staff as the caregiver, is very important.

Owner's Name _____ Today's Date _____

Spouse/Significant Other's name _____ Home Phone # _____

Your Cell # _____ Spouse Cell # _____

Home Street Address _____

City _____ St _____ Zip _____

Driver's license # _____ Spouse Driver License # _____

Emergency Contact *beyond self and spouse/significant other:*

NAME _____ Emergency Contact phone number _____

Emergency # where **you** can be reached while away from home _____

Place of Employment _____ Phone # _____

Spouse/Other Employment _____ Phone # _____

Email address _____

Vet Name _____ Vet Phone # _____

How did you learn of Ms C's Bed & Biscuit, LLC?

() Personal Recommendation: _____

() Sign

() Internet

() Other _____

DOG'S NAME _____ Sex (circle) Male/Female Neutered/Spayed

Breed _____ Coloring/description _____

Weight _____

Dog's date of birth _____

Immunizations: **Veterinarian record MUST be attached.**

DOG: Rabies (date) _____ DHLPP (date) _____ Bordetella (date) _____

Flea/Tick Prevention Treatment (required) _____

H3N8 Canine Influenza recommended, owner must discuss with their veterinarian.

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Our effort is to provide every guest with a clean, healthy & safe environment that is free of disease, ticks and fleas. Therefore as part of the check in process every pet is carefully inspected for fleas, ticks, or obvious signs of ill health, they are also expected to be clean and free of bad odor. If your dog has bad odor, a bath will be given upon arriving at our facility, the owner will be charged for this initial bath. If your dog is found to have fleas or ticks, we require that he/she is treated before being placed in a suite. ***THE FEE WILL BE A KENNEL BATH CHARGE (BASED ON THE SIZE OF DOG) PLUS \$20 FOR FLEA CONTROL***

Has your pet(s) ever been diagnosed with a zoonotic disease (which is transmittable to humans)?

Examples include: Ringworm, and Cheyletiella _____ YES _____ NO

(If YES, a statement from your veterinarian is required that this zoonotic disease has been cured and no longer contagious)

Has your pet(s) ever bitten anyone? YES or NO (if YES explain)

Pet's Diet (brand of food, amount given, and feeding times?)

Should the food bowl and water be taken away at night? _____

Does your pet(s) have any illnesses or food allergies? _____

We request your own food be brought in rigid, airtight container with a tight fitting lid, and clearly marked with your pet's name (first & last) on the lid plus container. Please bring adequate food for the duration of your pet's visit. In addition to the cost of the food, we will charge \$15 if your pet runs out and cannot eat our diet.

Pet's Vocabulary (nicknames, phrases, and commands she/he respond to: e.g. Have to go potty? Outside? Etc

Pet's responses to physical contact? (A favorite place to be scratched, touched, or places NOT to touch)

Other tips or handling suggestions/recommendations?

Belongings brought to kennel: **EVERYTHING MUST BE CLEARLY LABELED with permanent marker pen (SHARPIE)** (collar, toys, food, other)
(LIST)

(KENNEL provides BEDDING, and BOWLS--- NO beds or bowls will be accepted from the pet's home)

Owner's Signature

DATE

This is an Agreement between Ms. C's Bed & Biscuits, LLC and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Ms C's Bed & Biscuits, LLC. Boarding rates are per night. **Checks outs after 12:00 NOON will be charged daycare (\$20 per dog) the day of check out.**
2. Pets who must be fed separately must reserve separate suites, paying for the number of suites used.
3. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Ms C's Bed & Biscuits, LLC. Owner further agrees to be financially responsible for any required treatment for fleas/ticks, if determined necessary by Ms. C's Bed & Biscuits, LLC.
4. Owner further agrees that the pet shall not leave the facility until Owner pays all charges or both parties agree upon proper payment arrangements.
5. By signing this Agreement and leaving pet with Ms. C's Bed & Biscuits, LLC Owner certifies to the accuracy of all information given about said pet. Ms. C's Bed & Biscuits, LLC reserves the right to deny admittance to Owner's pet for any reason at any time.
6. Ms. C's Bed & Biscuits, LLC shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive play is provided, Owner recognizes and accepts potential risk involved in play activities. Owner recognizes and accepts the potential risk involved in boarding the owners pet. It is expressly agreed by Owner and pet care provider that Ms. C's Bed & Biscuits, LLC indebtedness shall in no event exceed the lesser of the current chattel value of a pet of the same species, or the maximum sum of \$500.00 per animal admitted by Owner. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider. Owner is responsible for payment of costs for injury to the owners pet, to the staff or other animals, or damages to the facilities caused by the Owner's pet.
7. Owner specifically represents that he/she is the sole owner of the pet, free and clear of all liens and encumbrances.
8. Owner specifically represents to Ms. C's Bed & Biscuits, LLC that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty-day period prior to check in. During the period of this Agreement, Owner also agrees to notify Ms. C's Bed & Biscuits, LLC of any known exposure of pet to a communicable disease and hold pet out of attending Ms. C's Bed & Biscuits, LLC until pet is symptom-free for a minimum of 14 days and has been released by a veterinarian to attend Ms C's Bed & Biscuits, LLC.
9. The importance of healthy pets can not be over emphasized. Ms C's Bed & Biscuits, LLC recommends canines be given the H3N8 Canine Influenza vaccination. Ms C's Bed & Biscuits, LLC **REQUIRES** owners discuss the vaccination with their veterinarian. Owners and their veterinarians will determine if the H3N8 vaccination will be administered to the owner's canine, then accept risk of such decision.

10. All Charges incurred by Owner shall be payable upon pick up of pet. Ms C's Bed & Biscuits, LLC shall have and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Ms. C's Bed & Biscuits, LLC. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this agreement, Ms. C's Bed & Biscuits, LLC may exercise its lien rights, upon ten days written notice given by Ms. C's Bed & Biscuits, LLC to Owner by certified mail to address shown on this contract. Ms C's Bed & Biscuits, LLC may dispose of pet for any and all unpaid charges, at private or public sale, in the sole discretion of Ms C's Bed & Biscuits, LLC, and the Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, then Owner shall be liable to Ms. C's Bed & Biscuits, LLC for the difference. All monies realized by Ms. C's Bed & Biscuits, LLC at such sale, over and above the charges due and costs of sale, shall be paid to the Owner by Ms. C's Bed & Biscuits, LLC.
11. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Ms. C's Bed & Biscuits, LLC, in it's sole discretion, may engage in services of a veterinarian or administer medicine or give other requisite attention to the animal, and express thereof shall be paid by the Owner. Ms. C's Bed & Biscuits, LLC will engage in reasonable accommodations for assuring the pets' health and safety while in the custody of Ms. C's Bed & Biscuits, LLC.
12. All reservations must be guaranteed on a credit card. If the reservation is not cancelled within 48 hours (2 days) of scheduled arrival, the equivalent of one night's boarding stay will be charged to the credit card. For Major Holidays (Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas, New Year's) and Spring & Fall Break Ms. C's Bed & Biscuits, LLC requires a one week (7 day) notice of cancellation, if the reservation is not cancelled within one week (7 days) of scheduled arrival, the equivalent of two night's boarding will be charged to owner's account or to the owner's credit card on account (discretion of Ms C's Bed & Biscuits, LLC).
13. If the pet is picked up from the kennel prior to the "reserved departure date" during a major holiday (listed in # 12), Spring or Fall Break, the charge for the stay will be the entire duration of the reserved dates. There will be no penalty if the reservation dates are not cancelled, but simply CHANGED with the same number of nights as the original reservation made (discretion of Ms C's Bed & Biscuits, LLC).
14. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Ms. C's Bed & Biscuits, LLC.
15. Any controversy or claim arising out of or relating to this Agreement, or the breach, thereof, or as the result of any claims or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the reward rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing part of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

Owner's Signature

Date

Ms. C's Bed & Biscuits, LLC Representative

Date

Thank you for being our guest.

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Dear Pet Parent:

At various times during your pet's stay at Ms C's Bed & Biscuits, we like to take photos of the fun activities and social events in which our guest are participating.

We appreciate your permission to take these photos of your pet while at Ms C's Bed & Biscuits. We would like to use these photos in various publications, on our website and social media outlets. If you are willing to have photos of your pet participating in our activities and events and used in our media, please complete this form and submit it with your boarding agreement.

This form is completely voluntary. The choice is yours as to whether you sign it or not. It is OPTIONAL. We appreciate having the opportunity to serve you and your four legged kids.

Thank you.

Please INITIAL each of the following statements to which you agree:

I give Ms C's Bed & Biscuits permission to:

_____ post a photo which includes my pet on Ms C's Bed & Biscuits web pages, social media outlets and advertising.

_____ post my pet's "First NAME" on Ms C's Bed & Biscuits web pages, social media outlets, advertising and recognitions.

I hereby give permission for photos of my pet to be taken and potentially used for publication and/or promotions of Ms C's Bed & Biscuits, LLC in Lenoir City, TN. These photos may be in print form or on websites/social media.

NAME OF PETS:

Owner's NAME/Signature: _____

DATE: _____